



CoVet

FAQ



Frequently Asked Questions

1. How do I get started?

Getting started with CoVet is easy! Simply visit www.co.vet/signup to create your account and start your free trial. CoVet is free to new users for your first two weeks.

2. How do I subscribe to a paid plan?

To upgrade to a paid plan, click the "subscribe now" button within the CoVet app, located just above your profile tab on the left-hand side, or use the link www.co.vet/sub. If you encounter any technical issues, please reach out to us at support@co.vet.

3. Do I need special equipment?

No special equipment is needed. CoVet works with your mobile device or computer's microphone, or you can use your own recording devices and upload audio files.

4. I am a specialty practice vet. Will CoVet work for me?

Yes! CoVet's industry-leading template library (35+) supports a wide range of use cases in animal care, including, but not limited to, general practice, emergency care, and specialties such as exotics and equine.

5. Can CoVet integrate with other tools or software I use?

While direct integration with all practice management systems is not yet available, transferring your records from CoVet is incredibly quick and convenient, thanks to our user-friendly tools.

6. Can CoVet handle different languages?

CoVet's library of input languages is constantly growing to support practices globally. As of today, CoVet natively supports audio input processing for the following languages: Spanish, Mandarin, Portuguese, Polish, Italian, Cantonese, Thai, Vietnamese, Lao, Khmer, Dutch, and Hindi. CoVet can also "auto-detect" languages not listed here when instructed to do so by a user.

7. Is my data secure?

CoVet maintains strict, industry-standard data security and protection policies to ensure your content is secured while using our copilot. Your content belongs to you and is never shared with third parties.

8. Will CoVet work in a busy practice environment?

Yes! CoVet is designed to sift through all non-medically relevant background noise or small talk and capture only the medically relevant details required to produce your records.

9. Can support staff use CoVet?

Yes, support staff can have free accounts to aid in information flow and care continuity.

10. What if I encounter technical issues with our app?

At CoVet, we deeply value the feedback of our community and are committed to providing the best user experience possible. If you experience any technical issues with our app, please contact our support team by email at **support@co.vet** or through the in-app support features for assistance.

For additional questions or specific inquiries, contact our support team at **support@co.vet**.



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